



Quality Policy

As a leading Wind Turbine Erection Specialist and crane-hire contractor Windhoist Ireland Ltd, Dan McNally Ltd, Windhoist Ltd, Windhoist Australia PTY Ltd, Windhoist ZA PTY Ltd, Windhoist Maroc S.A.R.L. AU and Forsyth of Denny Ltd, are committed to providing a quality service to all our clients which not only meets but exceeds customer requirements at all times.

To achieve this aim we are committed to working closely with our customers in order to:

- Understand and communicate the customer's requirements to all persons working for or on behalf of the company;
- Deliver our services safely within budget and on time;
- Satisfy and maintain compliance with applicable legal and regulatory requirements;
- Work in close liaison with all suppliers and sub-contractors;
- Continually improve our quality performance through effective management of our business processes;
- Set, review and update our quality objectives to ensure continued customer satisfaction.
- The company is committed to provide the following training:
 - RUK & GWO Working at Height and Rescue
 - RUK & GWO First Aid Wind Turbines
 - RUK & GWO Manual Handling
 - RUK & GWO Fire Awareness
 - GWO Basic Technical Training (BTT)

The Quality Manager and Training Manager in conjunction with the training lead, training administrator and trainers are committed to provide first class customer care through the provision and delivery of training as well as maintain the approved RUK/GWO standard.

This policy is appropriate to the purpose and context of the organisation and supports its strategic direction.

To demonstrate our commitment to quality we have implemented and maintain a Quality Management System in line with BS EN ISO 9001: 2015.

This policy is subject to annual review and is communicated and to all persons, suppliers and contractors working for and on behalf of the Company.

Hugh McNally
Director

Date: 01.01.2019